

Greater Noida, Gautam Buddha Nagar-201310, Tel-0120-2341738, 9999384468 Website: www.gims.ac.in, Email- gimsgnoida16@gmail.com (AN AUTONOMOUS INSTITUTE UNDER GOVT OF U.P.)

Inviting Expression of Interest (EOI)

For Empanelment of Hotel Booking Agency for GIMS, G. Noida

Government Institute of Medical Sciences (GIMS) Greater Noida invites the **Expression of Interest (EOI) for Empanelment of Hotel Booking Agency**.

Sl. No.	EOI No.	Opening Date & Time	Last Date & Time for
			submission
1.	GIMS/2025/Misc./08	Date: 03.06.2025	02.07.2025 till 04:00pm
	Expression of Interest for		
	Empanelment of Hotel Booking		
	Agency for GIMS, G. Noida		

EOI is to be dropped in the box, kept for this purpose which is available in Administration block Detailed format of EOI may be downloaded from the website www.gims.ac.in. GIMS reserves the right to reject any or all EOI without assigning any reasons.

- 1. This EOI is Agency/Firm/Company for **Empanelment of Hotel Booking Agency**
- 2. Ref. No. GIMS/2025/Misc./08 Date: 03.06.2025
- 3. Advertisement was published in **Hindustan Times and Dainik Jagran Date 03.06.2025**
- 4. Last date of submission of application is **02.07.2025 till 04:00pm**
- 5. Application fee **Rs. 1180/- (One Thousand One Hundred Eighty only)** including 18% GST in form of DD in favor of Director, GIMS Greater Noida payable at Greater Noida.
- Security deposited of Rs. 25000/- (Twenty five thousand only) to be deposited by successful bidders only.





Greater Noida, Gautam Buddha Nagar-201310, Tel-0120-2341738, 9999384468 Website: www.gims.ac.in, Email- gimsgnoida16@gmail.com (AN AUTONOMOUS INSTITUTE UNDER GOVT OF U.P.)

INTRODUCTION

- 7. Government Institute of Medical Sciences, Greater Noida, is an autonomous tertiary care institute of Government of UP, with a mission to provide state of the art patient care to all sections of the society and has been envisioned to be in the forefront of providing excellent professional medical education and multi-disciplinary research. The institute is affiliated with Prestigious Atal Bihari Vajpayee Medical University Lucknow. GIMS has started MBBS (2019), DNB (2020), College of Nursing (2021), Institute of Paramedical Sciences (2021) and Post Graduate courses (MD/MS) (2024).
- 8. GIMS was established with an aim to improve the status of health of the rural and urban population of western Uttar Pradesh, by providing a state-of-the-art health facility as well as facilitating equitable access to quality health care through a revamped health care system, targeted outreach services as well as involvement of community and local bodies. The Mission of the institute is to provide comprehensive medical facilities to each and every life without discrimination along with developing GIMS as a Centre of excellence in the field of health delivery system, medical education and research.
- 9. The institute has state of the art infrastructure, modular operation theatres, well equipped high-end equipment and NABL accredited laboratories, and highly advanced Skill lab. The faculty at GIMS is from reputed institutions, highly experienced and dedicated, well versed in latest Medical Education Technology and trained in newer curriculum guidelines from the MCI/NMC. The hospital has established multi- disciplinary Research unit (MRU), Viral Research development laboratory, Paramedical training institute and Skill development Centre.
- 10. The vision of GIMS is to develop it as Centre of Excellence in Patient Care, Medical Education and Biomedical Research. The hospital has an excellent infrastructure, high-end equipments, modular OTs and Skill lab. In last 6 years, the institute has increased its patient workload by more than 4times Surgeries by more than 3.5 times. The institute is performing complex surgeries, joint replacements, laparoscopic surgeries, dialysis and highly intensive care of critically ill patients.
- 11. GIMS hospital is 630 bedded hospital. GIMS being the only Government Medical college in this region, caters for large no of patients of western UP, Haryana, Uttarakhand and Rajasthan. There are more than 1500 patients are visiting every day and more than 450 patients admitted in the hospital. The total no of patients reported in 2024 were 383467 OPDs and 27047 patients were admitted. GIMS hospital is the only Govt hospital in UP to have NABH and NABL certified by the quality council of India.



Greater Noida, Gautam Buddha Nagar-201310, Tel-0120-2341738, 9999384468 Website: www.gims.ac.in, Email- gimsgnoida16@gmail.com (AN AUTONOMOUS INSTITUTE UNDER GOVT OF U.P.)

PROPOSAL

12. GIMS is proposing to Empanelment of Hotel Booking Agency, for providing hotel booking in Greater Noida for guests from India/International visiting GIMS as Expert Faculty member, as and when required.

Scope of Work

- 13. The Hotel Agency shall reserve/book the Hotel bookings for all requests from GIMS faculty members/staff for official purpose.
- 14. Hotel Agency should give proper discount on booking charges.
- 15. Agency should submit bill on monthly basis.
- 16. Agency should inform concern officer about booking request by any officials of the Institute.
- 17. Booking agency should not charge any hidden charges other than official booking charges.

FINANCIAL IMPLICATIONS-

- 18. The agency will provide specific details of bookings.
- 19. The booking will be done on credit basis. The payment to the agency will be provided within 7 working days to the agency after deducting the GIMS processing charges.
- 20. The agency will provide complete detail of fares of all type including pre-booking and urgent booking

GIMS RESERVES RIGHT

- 21. To take final decision regarding empanelment or to modify or scrap the process,
- 22. To accept or reject the request of any agency for empanelment, and
- 23. To keep or remove any agency on the panel approved for outsourcing
- 24. To keep or remove any staff of the service provider involved in any unlawful activities.

ELIGIBILITY CRITERIA

Agency should have:-

- 25. The Applicant should have at least three years of experience in providing services to Government/Semi Government/Autonomous Body.
- 26. The Applicant should be registered with the authority concerned of the State or Central Government,
- 27. The applicant should submit the copy of income tax, PAN, GST certificate with valid registration Number.
- 28. The Applicant should have their office set up in the 50 KM radius from the GIMS Institute.
- 29. The Applicant should not have been blacklisted by any Central/State Government/PSU.



Greater Noida, Gautam Buddha Nagar-201310, Tel-0120-2341738, 9999384468 Website: www.gims.ac.in, Email- gimsgnoida16@gmail.com (AN AUTONOMOUS INSTITUTE UNDER GOVT OF U.P.)

GENERAL TERMS AND CONDITIONS

- 30. Applications should be submitted in the prescribed form only. Eligible and competent agencies will be short-listed for the empanelment.
- 31. Application should be submitted with offering of Hotel booking will be provided by the agency
- 32. The agency to provide service on weekends/Holidays besides normal working day also.
- 33. Agency to provide refund policy, if bookings are cancelled
- 34. Agency to provide service charges on the basis of per person/booking
- 35. Agency to provide key personnel of the agency for all the bookings
- 36. Agency to provide hotels in nearby areas of location provided.
- 37. Agency to book hotel with best level of ratings.
- 38. Agency to approve the selected hotel with the concern who required before booking
- 39. The agency should be able to send quotation by quickest means like email to the consulate with information like booking details (Check-In and Check Outs), cost of booking, discounts (if any), tax (if any) etc. within a short period within one or two hours in case of urgency
- 40. Issuance of booking where at least one time cancellation/change is allowed without charge as far as possible.
- 41. Empanelment of agency will be done on the basis of criteria enumerated in these documents along with professional competence.
- 42. The date of declaration of qualified/empanelled agency will be at the discretion of GIMS.
- 43. All the pages of the EOI are to be self attested.
- 44. The bidder has to furnish an undertaking that the organization has not been blacklisted in the past by any Government Departments /Boards/ Corporations or reputed Private Companies.
- 45. GIMS reserves the right to accept or reject any or all the EOIs without assigning any reasons thereof.
- 46. GIMS shall have the right to delete any agency from the panel during the currency of the period of the empanelment, without assigning any reason thereof.
- 47. The term of contract will be for 3 years, which will be extendable up to 5 years depending upon mutual considerations.

SPECIFIC REQUIREMENT:

The hotel should include the following:

- 48. Room on single (King Size bed) /double occupancy(Twin beds) basis with attached bathroom
- 49. Buffet breakfast & Dinner–Veg. and Non Veg.
- 50. 24 * 7 high speed Wi-Fi internet connectivity in the hotel.
- 51. Tea/Coffee Maker in the room along with the required material
- 52. Iron and Ironing board in the room on request.
- 53. Shoe shine.

worther Control of Con

GOVERNMENT INSTITUTE OF MEDICAL SCIENCES

Greater Noida, Gautam Buddha Nagar-201310, Tel-0120-2341738, 9999384468 Website: www.gims.ac.in, Email- gimsgnoida16@gmail.com (AN AUTONOMOUS INSTITUTE UNDER GOVT OF U.P.)

- 54. Chair and Study Desk.
- 55. Two bottles (1 liter each) of packaged drinking water per day.
- 56. Digital safe in each room.
- 57. CCTV on each floor where International participants would be staying and other common areas.
- 58. Doctor on call

59. SUBMISSION OF PROPOSAL:

Interested agencies may apply for the Empanelment of Hotel Booking Agency at GIMS, G. Noida, Applications should include details of the empanelment along with the following documents: (self-attested copies). Performa given at

- I. Performa given at Appendix "A"
- II. Performa given at **Appendix "B"**

Interested person/bidders should submit their applications by due date and time to Director, GIMS, and Greater Noida. Appendix A (Details of agency empanelment) and Appendix B (Proforma for rate quotation) will be submitted in separate sealed envelope. The envelope must bear "Expression of Interest for Empanelment of Hotel Booking Agency at GIMS, G. Noida" as well as the mailing address and contact information of bidder to facilitate returning the document in case of late submission.

Expression of Interest may drop in the box kept at ground floor, administrative block in GIMS premises. Any Expressions of Interest received after the stipulated period & will not be considered and will be rejected.

60. PROCESS FOR ALLOTMENT OF SPECIFIC JOBS

The **Expression of Interest** received in response will be evaluated by the evaluation committee of GIMS which may also undertake an onsite inspection or the qualified agency will be asked to make a presentation regarding their technical capabilities.



Greater Noida, Gautam Buddha Nagar-201310, Tel-0120-2341738, 9999384468 Website: www.gims.ac.in, Email- gimsgnoida16@gmail.com (AN AUTONOMOUS INSTITUTE UNDER GOVT OF U.P.)

61. Opening of Expression of Interest

First the Technical bid will be opened. There after these EOIs will be evaluated by the Evaluation Committee. Thereafter, Financial bid will be opened by the evaluation committee.

62. Empanelment

Rate quotation will be open for all the technically qualified agencies and order will be issued to the agencies who will quote the highest amount of processing charges to GIMS (%.)

63. Contact for any query:

Mail ID -gimsgnoida16@gmail.com, 0120-2341736/38, 9999384468



Greater Noida, Gautam Buddha Nagar-201310, Tel-0120-2341738, 9999384468 Website: www.gims.ac.in, Email- gimsgnoida16@gmail.com (AN AUTONOMOUS INSTITUTE UNDER GOVT OF U.P.)

Appendix-A

PROFORMA

Detai

	(Self-attested photocopies of documents should be attached with)							
ils of Agency Establishment								
1.	Name & Postal address of Agency							
2.	Telephones Nos.:							
		(i)	E-mail:					
		(ii)	Fax Nos.					
		(iii)	Mobile No's:					
3.4.5.	Experience certificatesName & address of Partners or Directors or Owner							
6.	č							
7.								
8.								
9.								
10.	10. Awards of Excellence in the field if any							
11.	11. Any other information							

Signature of the Proprietor/Authorized Signatory	Rubber Seal indicating complete address:	
	Place:	
	Date:	



Greater Noida, Gautam Buddha Nagar-201310, Tel-0120-2341738, 9999384468 Website: www.gims.ac.in, Email- gimsgnoida16@gmail.com (AN AUTONOMOUS INSTITUTE UNDER GOVT OF U.P.)

Appendix-B

PROFORMA FOR RATE QUOTATION

S. No.	Hotel Accommoda		of discount on existing rates)
1	Economy Room		
2	Suite		
Signature of the Proprietor/Authorized Signatory		Rubber Seal indicating complete Place: Date:	e address:



Greater Noida, Gautam Buddha Nagar-201310, Tel-0120-2341738, 9999384468 Website: www.gims.ac.in, Email- gimsgnoida16@gmail.com (AN AUTONOMOUS INSTITUTE UNDER GOVT OF U.P.)



Greater Noida, Gautam Buddha Nagar-201310, Tel-0120-2341738, 9999384468 Website: www.gims.ac.in, Email- gimsgnoida16@gmail.com (AN AUTONOMOUS INSTITUTE UNDER GOVT OF U.P.)